

Mr. Adam Light, Partner
D-Lew Enterprises
c/o Poplar Creek Grill
1700 Coyote Point Drive
San Mateo, CA 94401

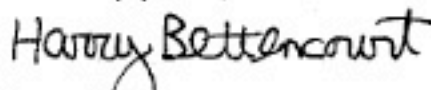
Dear Mr. Light:

Last Saturday night, we held our 45th year class reunion at the Poplar Creek Grill. As chairperson of the event, I had the opportunity to work with members of your staff for an extended period of time as we planned, revised, and executed the event. My closest work was with Director of Catering Tracey Lyons. I have one simple thing to share: she is FABULOUS!!

We began planning our event in September 2009 and booked the facility in early November. Between that time and our actual event, I worked with three other catering managers/directors. To be quite honest, I was a bit concerned because there were times when phone calls/emails were not returned and questions were not answered. However, Tracey came in and saved the day! I wish I could adequately share with you how much I appreciated Tracey and the work of her staff. Perhaps a few adjectives will help: professional, courteous, helpful, grateful, knowledgeable, accommodating, warm, friendly, efficient, enthusiastic, flexible, kind, and dedicated to her job. In addition, Tracey was there late Saturday afternoon to personally introduce me to the person who would be taking care of us at the event. And, on Monday following the event, she sent an email saying she had been thinking about us and our function over the weekend and hoped we had a good time. In fact, we had a GREAT time and I attribute that result totally to Tracey's work.

During my 40 year career, I had the opportunity to plan many, many events and work with representatives from many, many businesses. Please know that there was no one finer than Tracey Lyons. You have a shining star as one of your employees!

Sincerely yours,



Harry Bettencourt